

The Relationship Centered Care Network of Southwest Michigan Presents

Best Practices for Communicating with Individuals with Mental Illness & Substance Abuse Disorders



1.5 CE hours for nurses

Date: Wednesday, January 25, 2012

Cost: \$25.00 **Undergrad Students** \$10.00

Time: 5:30 pm-8:30 pm (Meal @ 5:30. Program @ 6:00)

Location: Navigation Center @ Borgess Medical Center

1521 Gull Road, Kalamazoo

(Navigation Center is behind helicopter pad behind the hospital)

Debbie Broughman, LMSW, CAADC, Borgess Health behavioral health therapist, will discuss communication techniques that have proven successful when mental illness or substance abuse provide challenges in relationship building.

Peer Support staff from Recovery Institute will offer perspectives on the challenges of navigating health care systems, communicating with health care workers and dealing with prejudices. The role of Peer Support in treatment will also be discussed.

Attendees will link information provided to Relationship-Centered Care and identify how they can personally use the information to improve their relationships with patients in a broadly diverse community.

Continuing education contact hours may be awarded for nurses.

Attendance is required for the entire presentation. Completion/submission of an evaluation form is required to receive a contact hour certificate.

Pre-registration preferred: Mail RSVP below & payment by January 18, 2012 OR register by email to rccswmi@gmail.com & pay at the door with cash or check payable to "The Forum – RCC". For questions contact Bill Reed 269-324-0512 or rccswmi@gmail.com

RSVP BY JANUARY 18 @ 3PM

Yes, register me for the RCC SWMI event on January 18, 2012.

Name: _____ **Email:** _____

Organization: _____

Address: _____

Work phone: _____ **Home:** _____ **Fax:** _____

Vegetarian Meal: Yes No

Mail RSVP with payment to: The FORUM-RCC, 1120 Lakeway Ave - Suite 2, Kalamazoo, MI 49001