

# The Relationship Centered Care Network of Southwest Michigan Presents

## Connecting transitions of Care: Health Literacy & Teachback



**This course is approved by the Michigan Social Work Continuing Education Collaborative**

**1.5 CEU hours for Nurses**

**Date:** January 23, 2013

**Cost:** \$25.00

**Undergrad Students:** \$10.00

**Time:** 5:30 pm-8:30 pm (Meal @ 5:30; Program @ 6:00)

**Location:** Bronson Gilmore Center  
Kalamazoo, Michigan

Jackie Wahl, RN, BSN, MS, NE-BC is the Manager for Center for Learning at Bronson Methodist Hospital. She has extensive background in staff education, patient education, as well as issues of healthcare literacy.

Marge Kars, BA, MSLS is an instructor in the College of Health and Human Services at Western Michigan University teaching health literacy to students working towards careers in healthcare. She also is a retired Medical Librarian from Bronson Methodist Hospital.

**Participants will:**

- Identify importance of providing health information for all literacy levels.
- Recognizing patient safety and economic impact of low healthcare literacy.
- Recognize the value of the teachback method, how it can validate learning.
- Relate importance of literacy and its impact of relationships and the RCC model.

***Continuing education contact hours may be awarded for nurses.***

Attendance is required for the entire presentation. Completion/submission of an evaluation form is required to receive a contact hour certificate.

**New Registration Procedure: Pre-registration with payment in advance required:** Mail RSVP below with check payable to "The Forum-RCC" by January 18, 2013. Late registration may be available but meal availability can not be assured. For questions contact Bill Reed 269-324-0512 or [rccswmi@gmail.com](mailto:rccswmi@gmail.com)

**RSVP BY JANUARY 18TH @ 3PM**

Yes, register me for the RCC SWMI event on January 23, 2013

Name: \_\_\_\_\_ Email: \_\_\_\_\_

Organization: \_\_\_\_\_

Address: \_\_\_\_\_

Work phone: \_\_\_\_\_ Home: \_\_\_\_\_ Fax: \_\_\_\_\_

Vegetarian Meal: Yes  No

Mail RSVP with payment to: The FORUM-RCC, 1120 Lakeway Ave - Suite 2, Kalamazoo, MI 49001